

In order to guarantee the continuous improvement of its products and services, and to achieve the satisfaction of its clients and all involved parties, together with the commitment to respect and protect the environment, MAC's Direction defines the principles of its Policies on Quality and Environment as follows:

- **Focus on clients and all involved parties**

The Organization undertakes to design and realize electromechanical, electric, electronic devices and software for the industrial and domestic markets. To fully satisfy the fixed qualitative standard, MAC takes into account the needs and requests of its clients in order to achieve the quality standard agreed upon.

Moreover, the Organization operates respecting the requests and requirements of:

- the target market
- the work place, respecting laws and regulations
- the involved parties during the critical processes

- **Process**

The Organization plans, controls and works to continuously improve its process: the aim is to activate the best resources to achieve their realization.

The Organization manages its process in order to define:

- univocal objectives and expected results
- univocal tasks and resources

- **Leadership**

The Organization activates all the necessary resources to guarantee the Quality and Environment Management System's efficiency, making sure that the objectives are compatible with the context and the Organization's strategic sectors.

The Organization communicates the Quality and Environment Management System's importance involving coordinating and supporting all the interested parties.

- **Evaluation of risks and opportunities**

The Organization plans its processes using a risk-based thinking (RBT) in order to:

- evaluate and confront risks associated with the process
- use and reinforce the identified opportunities

The Organization promotes on all levels an adequate proactivity in the management of its risks.

- **The respect and protection of the environment**

The Organization plans and manages all its processes while paying the maximum attention to any environmental aspects. In particular, MAC prevents the emission of production pollution and minimises the environmental impacts that could occur during the product's planning and realization. MAC uses its know-how during the design phase to limit the consumption of materials for production and for the product's life-cycle.

- **Respect for agreements and rules**

The Organization undertakes to respect its compliance obligations, in particular the legal requirements relevant for the business management and for the specific requirements of products.

- **Staff and stakeholders' involvement**

The involvement of staff and stakeholders, together with the participation of co-workers, is a fundamental, strategic element for MAC.

The Organization promotes team skills and a careful selection of external collaborations. The objective is to select competent, conscientious and motivated collaborators.

▪ **Improvement**

The Organization's objective is to constantly improve the performances of its Quality and Environment Management System.

Improvement is promoted by a preliminary evaluation of risks and opportunities connected to the business processes, together with the management of environmental aspects. The Organization renews its will to improve year after year, verifying compliance with the normative obligations thanks to the Direction's constant re-examinations.

To follow its Policy principles, the Organization uses a Quality and Environment Management System compliant with UNI EN ISO 9001: 2015 and UNI EN ISO 14001: 2015.

The Direction assures that its Policies on Quality and Environment has been communicated, understood and applied by the Organization. The document is periodically reviewed to verify its suitability.

Date 28th February 2019

The Direction

